

The IPSEN CARES Team

Patient Access Manager (PAM)

Individuals enrolled in IPSEN CARES will be connected with a dedicated Patient Access Manager.

- PAMs are experienced in navigating the world of health insurance and can help patients and families understand what is needed to get access to, and afford, prescribed treatment.

PAMs provide:

- Information and support to help interactions between the healthcare provider, the patient, insurance company, and specialty pharmacy.
- An understanding of a patient's specific situation and access needs.
- Knowledge of patient assistance and copay assistance programs, and will work with your patient to identify possible support program.

Patient Education Liaison (PEL)

Enrolled individuals will also be connected with a regionally based Patient Education Liaison.

- PELs are healthcare educators and are experienced in working with individuals living with rare conditions.

PELs provide:

- Educational information relating to condition, access needs, and prescribed treatment expectations to patients, family members, and caregivers.
- Support for your patients and their caregivers in navigating through some of the challenges of living with a rare condition by supporting decisions between patients and their healthcare providers.

Enroll Your Patients Today

Enroll in IPSEN CARES by visiting
www.ipsencares.com

Call IPSEN CARES today at 844-484-1234
with questions you may have.

IPSENCARES®

Coverage, Access, Reimbursement & Education Support

On the Journey Together

Insurance Coverage Support

Treatment Logistics

Continuity of Care

Disease and Treatment Education

Meaningful Connections

Information About Lab Testing

Learn more at
www.ipsencares.com
or at 844-484-1234



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INDIVIDUALIZED SUPPORT
FROM IPSEN

IPSENCARES®

Coverage, Access, Reimbursement & Education Support

Information for Healthcare Professionals

Helping provide patients support along their journey

CARES

Support for Your Patients

How We Can Help



Insurance Coverage Support

Navigating the insurance and reimbursement process for healthcare coverage, and finding patient assistance and copay assistance options that patients may qualify for



Treatment Logistics

Connecting with the healthcare provider and specialty pharmacy to help coordinate treatment logistics related to insurance benefits, referrals, and prior authorizations



Disease and Treatment Education

Providing educational materials for patients and families to use with schools, communities, and employers to help educate on their condition and prescribed treatment expectations



Continuity of Care

Helping to coordinate the details associated with patient transitions such as relocation, vacations, transitions from pediatric to adult clinics, insurance changes, as well as other events affecting continuity of care



Meaningful Connections

Connecting to advocacy groups that support people with their condition, as well as advocacy groups that support the broader rare conditions community



Information About Lab Testing

Some insurance plans may require lab testing before providing coverage—the IPSEN CARES team can provide information regarding the different places where testing may be available

IPSEN CARES is a confidential and voluntary program offered by Ipsen that provides individualized support for patients prescribed an Ipsen product. The IPSEN CARES team offers support related to healthcare decisions that have been made between patients and their healthcare providers.

To access support from the IPSEN CARES program, patients must enroll. Patients can start the enrollment process by calling IPSEN CARES at 844-484-1234 or visiting our website at www.ipsencares.com.

Navigating Together - Access Assistance and Education

